

TITLE 4: ECONOMIC RESOURCES
DIVISION 8: UTILITIES

§ 8474. Additional Duties as to Telecommunication.

With respect to telecommunication companies, the Commission shall:

(a) Ensure that there shall be no discrimination in services (including the types, quality or pricing of services offered) by reason of location, race, sex, origin, religion, or political affiliation;

(b) Ensure that no user's service shall be disconnected without just cause and only following adequate notification;

(c) Ensure that telecommunication companies have established standard operating procedures to ensure that service outages or interruptions of service, as are inevitable, be corrected as quickly as possible;

(d) Ensure that telecommunication companies have established standard operating procedures to ensure that any dispute on invoices be processed equitably and diligently. The Commission shall encourage the informal solution of controversies;

(e) Issue, renew, or revoke certificates of public convenience and necessity for the provision of telecommunications services.

Source: PL 12-39, § 1(b) (8332), modified; repealed and reenacted by PL 15-35, § 2 (8455), modified.